



## Rackspace Technology Launches Modern Operations, A New Managed Service Offering for Public Cloud

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### Service offering will provide customers across AWS, Azure and GCP a 24x7 Unified Support Model

SAN ANTONIO, Texas, Jan. 16, 2023 (GLOBE NEWSWIRE) -- [Rackspace Technology](#)<sup>®</sup> (NASDAQ: RXT) — a leading end-to-end, multicloud technology solutions company, today announced the launch of Rackspace Technology Modern Operations, a new managed service offering for public cloud. The new service offering will provide customers across, AWS, Azure and GCP, a 24x7 unified support model for a broad range of services so customers can focus on core business activities and accelerate their journey through the cloud.

Regardless of a customer's cloud maturity, Modern Operations provides operational and system administration support with a managed offering designed to provide a broad range of support services for end-to-end lifecycle management of customer's cloud environments.

"The move to the cloud has created massive benefits for our customers and their business strategies as they have scaled and innovated at an ever-increasing pace. This innovation and transformation have come at a cost due to ever-increasing complexity in cloud environments," said Mike Lindbert, Rackspace Technology Product Senior Director. "Our Modern Operations will help our customers manage complex cloud environments and accelerate their journey to cloud while providing the freedom to innovate and transform to achieve core business objectives."

### Benefits

**24x7x365 managed support:** Focus your internal resources on core business activities and accelerate your cloud journey with the peace of mind that comes with managed environment.

**Cloud expertise:** Gain the benefits of the public cloud without incurring the challenge and expense of self-managing it.

**Cloud resiliency:** Leverage cloud native and proprietary Rackspace Technology tooling to reduce manual intervention and increase resiliency.

**Innovate with cloud services:** Take advantage of the latest cloud features and capabilities to solve challenging business problems.

For additional information about Modern Operation by Rackspace Technology click [here](#).

### About Rackspace Technology

Rackspace Technology is a leading end-to-end multi-cloud technology services company. We can design, build and operate our customers' cloud environments across all major technology platforms, irrespective of technology stack or deployment model. We partner with our customers at every stage of their cloud journey, enabling them to modernize applications, build new products and adopt innovative technologies.

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