June 2, 2020

Kevin Jones
Chief Executive Officer
Rackspace Corp.
1 Fanatical Place
City of Windcrest
San Antonio, TX 78218

Re: Rackspace Corp.
Draft Registration
Statement on Form S-1
Submitted May 6, 2020
CIK No. 0001810019

Dear Mr. Jones:

We have reviewed your draft registration statement and have the following comments. In some of our comments, we may ask you to provide us with information so we may better understand your disclosure.

Please respond to this letter by providing the requested information and either submitting an amended draft registration statement or publicly filing your registration statement on EDGAR. If you do not believe our comments apply to your facts and circumstances or do not believe an amendment is appropriate, please tell us why in your response.

After reviewing the information you provide in response to these comments and your amended draft registration statement or filed registration statement, we may have additional comments.

Draft Registration Statement on Form S-1
Cover Page

1. Please disclose the percentage of voting power to be held by affiliates of Apollo Global Management, Inc. upon completion of the offering.

Our Business, page 1

2. Please disclose the amount of your outstanding debt, including the amount attributable to the acquisition of the company by Apollo in 2016.

Kevin Jones
FirstName LastName
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FirstName LastName
Our Transformation, page 3

3. Please define your reference to enterprise customers.

4. Please disclose the amount of revenue per employee and number of customers for the year ended December 31, 2018 to add context to these measures for the year ended December 31, 2019.

Our Sponsor, page 7

5. Please include a discussion of the right of the Apollo Funds to nominate a percentage of the board of directors in accordance with their beneficial ownership of your common
Risks Related to Our Business

Our substantial indebtedness could materially and adversely affect our ability to raise additional capital..., page 17

6. You disclose that your indebtedness could require you to dedicate a substantial portion of your cash flow from operations to the payment of interest and the repayment of your indebtedness. To provide context, please disclose the amount and percentage of your cash flow from operations used to service your debt in the last two years. Our debt agreements contain restrictions that limit our flexibility in operating our business, page 34

7. Please revise your disclosure that you have pledged a significant portion of your assets as collateral under the Senior Facilities to disclose that you have pledged substantially all of your assets as collateral as you state on page 82.

Management's Discussion and Analysis of Financial Condition and Results of Operations

Adjusted EBITDA Minus Capital Expenditures, page 79

8. We note that Adjusted EBITDA Minus Capital Expenditures, a liquidity measure, was reconciled to Adjusted EBITDA which is a performance measure. Please revise to reconcile to the most directly comparable liquidity measure, cash provided by operating activities. Refer to 10(e)(i)(B) of Regulation S-K.

Critical Accounting Policies and Estimates

Share-Based Compensation, page 90

9. Please revise to expand your disclosures regarding the methods that management used to determine the fair value of the company's stock, the nature of the material assumptions involved and the extent to which the estimates are considered highly complex and subjective.

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Certain Relationships and Related Party Transactions, page 138

10. Please disclose whether the management consulting agreements and transaction fee agreements will continue following the offering. Also disclose whether the offering will trigger any Additional Datapipe Equity Consideration or dividends under the Datapipe merger agreement.

Management Consulting Agreements, page 140

11. Please quantify the consulting fees for each of the management consulting agreements. Refer to Item 404(a) of Regulation S-K.

Underwriting Lock-Up Agreements, page 159

12. Please disclose the exceptions to the lock-up agreements.

Consolidated Financial Statements

Note 1. Company Overview, Basis of Presentation, and Summary of Significant Accounting Policies

Revenue Recognition, page F-13

13. Please tell us whether the professional services disclosed on page 99, when included in arrangements with other services, are considered distinct and explain the basis for your conclusion. Revise to describe the nature of the professional services provided and to clarify your revenue recognition policy for these services.

Cost Incurred to Obtain and Fulfill a Contract, page F-14
14. We note your disclosure that sales commissions are recognized as expense over the period the related services are expected to be delivered to the customer. Please revise to quantify the average expected service period. Also, disclose if additional sales commissions are paid upon contract renewal and, if so, whether such amounts are commensurate with the initial commissions. If applicable, disclose how commissions paid for renewals are considered in the expected service period and the period of time over which you amortize commission costs related to contract renewals. Refer to ASC 340-40-35-1 and 340-40-50-2.

15. Please disclose any share-based compensation awards granted subsequent to the most recent balance sheet date and the expected financial statement impact, if material. Refer to ASC 855-10-50-2.

16. Please provide us with a breakdown of all share-based compensation awards granted in the last twelve month period and the fair value of the underlying common stock used to value such awards. To the extent there were any significant fluctuations in the fair values from period-to-period, please describe for us the factors that contributed to these fluctuations, including any intervening events within the company or changes in your valuation assumptions or methodology. Please continue to update this analysis through effectiveness of the registration statement.

17. Please supplementally provide us with copies of all written communications, as defined in Rule 485 under the Securities Act, that you, or anyone authorized to do so on your behalf, present to potential investors in reliance on Section 5(d) of the Securities Act, whether or not they retain copies of the communications.

18. Please disclose the source of the following assertions in your prospectus:
   - You are a pioneer of cloud computing (pages 1, 3, 59, 94 and 96);
   - You are a pioneer of the "IT-as-a-Service" business model (pages 1, 59 and 95);
   - You are the largest provider of managed services focused primarily on cloud infrastructure and applications in the world (pages 2, 59 and 95).

You may contact Eiko Yaoita Pyles, Staff Accountant, at (202) 551-3587 or Christine Dietz, Senior Staff Accountant, at (202) 551-3488 if you have questions regarding comments on the financial statements and related matters. Please contact Jeff Kauten, Staff Attorney, at (202) 551-3447 or Kathleen Krebs, Special Counsel, at (202) 551-3350 with any other questions.